

FRONTIER TOURING COMPANY PTY LTD

TERMS AND CONDITIONS OF SALE

Please read these **Terms Of Sale** carefully before purchasing a ticket for any concert/event promoted by Frontier Touring Co Pty Ltd ("**Frontier**"). By purchasing a ticket to a concert/event promoted by Frontier ("**Frontier Event**") you are agreeing to be bound by the following terms and conditions.

SALE OF TICKETS ONLY THROUGH AUTHORISED AGENTS

Tickets to Frontier events must only be sold through our authorised ticketing agencies ("**Frontier Ticketing Agent**"). When purchasing a ticket from a Frontier Ticketing Agent you are agreeing to be bound these Terms of Sale and any additional terms and conditions of sale imposed by the Frontier Ticketing Agent.

The promotion, advertising, offering, or selling of tickets to a Frontier Event by anyone other than a Frontier Ticketing Agent, by any forum or outlet (including but not limited to online and offline classified services) whatsoever, is strictly prohibited without Frontier's prior written consent.

Frontier has the right to immediately cancel, without notice or compensation to the ticket holder, any tickets being promoted, advertised, offered or sold in breach of this condition.

SALE OF TICKETS ONLY AT RECOMMENDED RETAIL PRICE

Selling any ticket to a Frontier Event for an amount greater than Frontier's advertised retail price is **strictly prohibited without Frontier's prior written permission**.

Frontier has the right to immediately cancel, without notice or compensation to the ticketholder, any tickets sold in breach of this condition.

Tickets may not, without the prior written consent of Frontier, be used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. In addition to any other legal rights and remedies that Frontier has in this regard, Frontier has the right to immediately cancel, without notice or compensation to the ticketholder, any tickets sold or used in breach of this condition.

THE EVENT

Frontier has the right to include additional specific conditions in relation to a particular Frontier Event. Such additional conditions will be made available either on Frontier's website and/or on the Frontier Ticketing Agent's website, or on the ticket, in relation to the particular Frontier Event and will be deemed to be incorporated into these Terms of Sale immediately once such additional term is published.

Frontier has the right to add, withdraw, reschedule or substitute support artists and/or vary advertised programs, prices, venues, seating arrangements and audience capacity without notice to the ticketholder.

Cameras, audio and video recorders may not be permitted to a Frontier Event. The right is reserved to broadcast or telecast any Frontier Event and if you are

photographed, filmed or taped whilst attending a Frontier Event you consent to Frontier or third parties appointed by Frontier photographing, filming or taping you. Third parties appointed by Frontier can broadcast, publish, license and use any photographs, film, recordings or images of you without compensation. Frontier, the third parties and anyone acquiring from them a right to use the material are not liable to you in any way for its use.

Frontier is not liable to you for any claims, damages, compensation, losses or expenses as a result of a Frontier Event performance being cancelled, postponed or changed.

To the extent permitted by the law, you release Frontier (including its directors, officers, employees, consultants, contractors, agents and volunteers) from any liability for any damage, loss, liability or injury you may suffer in relation to your attendance at a Frontier Event, howsoever caused, including due to any negligence or other act or omission of Frontier.

You agree to compensate Frontier for any damage, loss, liability or injury Frontier may suffer as a result of your wilful, reckless or negligent acts or omissions at a Frontier Event.

RIGHT TO REFUSE ENTRY TO FRONTIER EVENT

Frontier's rights to refuse Entry to a Frontier event include but are not limited to:

- (a) if the ticketholder's ticket has been cancelled or is not valid (including but not limited to tickets that have been cancelled because they were sold by an unauthorised seller or at an inflated price in breach of these Terms); or
- (b) if the ticketholder's ticket is defaced or damaged.

Frontier may impose specific additional conditions in relation to the entry to a particular Frontier Event.

Ticketholders are reminded that in addition to Frontier's rights to refuse entry to a Frontier Event, the venues hosting such Frontier Event may impose additional restrictions.

CANCELLED OR RESCHEDULED FRONTIER EVENTS

If the Frontier Event is rescheduled for any reason whatsoever, the ticket will be valid for the rescheduled event. The ticketholder is entitled to a full refund if the ticketholder cannot attend the rescheduled event PROVIDED THAT the ticketholder applies for the refund on or before the date that is 14 days before the rescheduled event. In the event that the postponement falls within 14 days of the rescheduled event Frontier will adhere by the AEIA Code of Practice for Event Ticketing in Australia.

If the Frontier Event is cancelled for any reason whatsoever, the ticketholder will be entitled to a full refund.

REFUNDS AND EXCHANGES / REPLACEMENT TICKETS

No refunds or exchanges on any ticket will be given except as set out in the [AEIA Code of Practice](#) for Event Ticketing in Australia. If a refund is made, the Frontier Ticketing Agent may, to the extent permitted by law, retain any service or like fee it has charged.

Frontier Ticketing Agents may charge a fee for the replacement of tickets.

Frontier will not issue replacement tickets where seating is not allocated (general admission tickets).

VARIATION TO TERMS OF SALE

Frontier may vary these Terms Of Sale at any time. Any variations become effective immediately once the variation is published.